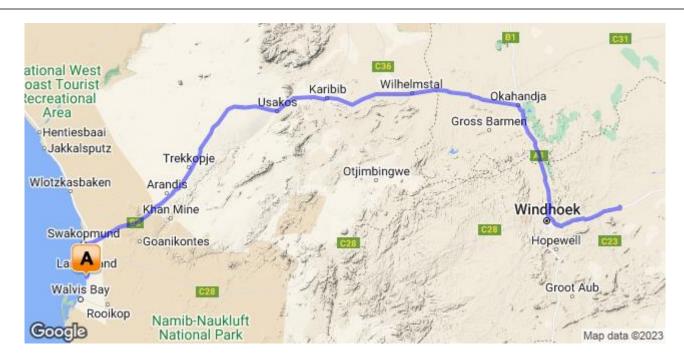


# 03 DAYS VACATION TO THE COAST | Guided Tour

Swakopmund - Walvis Bay - Namib 3 Days / 2 Nights Reference: MTA-3DVC



**Click here to view your Digital Itinerary** 

# **NOTE**:

Please be aware that accommodations mentioned in this itinerary is NOT confirmed.

It will only be CONFIRMED once we received the Tour FULL Payment or the Tour NON-Refundable Deposit of 40% of the Grand Total of the Tour.

Your consultant will advise you which accommodations are confirmed.

Bank Details				
Bank	FIRST NATIONAL BANK (FNB)	Branch Code	282 672	
Account Name	Motema Tours and Safaris	Swift Code	FIRNNANX	
Account Number	622 68 42 95 71	IBAN Number be requested, Branch Number + Account		
Branch	MAIN BRANCH	Number all together		
	130 Independence Avenue	IBAN Number: 28267262268429571		
Bank Address	c/o Fidel Castro Windhoek			

# Introduction

Start	Accommodation	Destination	Basis	Duration
Day 1	Bay View Resort Namibia	Swakopmund	D,B&B	2 Nights

# Key

B&B: Bed and Breakfast

D,B&B: Dinner, Bed and Breakfast

# Included

- \* Professional Guide / Chauffeur
- \* Accommodation as stated in the program
- \* Meals as stated in the program
- \* The rental vehicle with all risk insured
- \* Fuel for Vehicle
- \* The Activities or Visits as STATED in the Program as INCLUDED
- \* Entry fees to National Parks
- \* Namibian VAT

# **Excluded**

- \* International flights
- \* Personal Purchases
- \* Entry fees to neighboring countries such as Zimbabwe
- \* Drinks, which are the responsibility of travelers
- \* Tips and gratitudes
- \* Personal Medical Insurance and Repatriation (Very Important)
- \* Optional Activities / Additional Activities

# Day 1: Bay View Resort Namibia, Swakopmund



Located in southwestern Africa, Namibia boasts a well-developed infrastructure, some of the best tourist facilities in Africa, and an impressive list of breathtaking natural wonders. Visitors can explore the capital of Windhoek and discover the lovely coastal town of Swakopmund boasting remnants of the country's German influence, reflected in the architecture, culture, cuisine and the annual Oktoberfest celebrations. To properly appreciate this extraordinary country, you will have to venture out of the cities to explore the remarkable natural landscapes Namibia has to offer. These include: the impressive Fish River Canyon; the vast Etosha National Park teeming with abundant wildlife, such as lions, desert-adapted elephants and the Hartmann's Mountain Zebra; the hauntingly beautiful Kalahari Desert; and of course the Namib Desert stretching for over 2000 km along the magnificent Atlantic Coast. Namibia is an ideal destination for travellers seeking an unforgettable African experience in a uniquely beautiful untamed wilderness.



Set along Namibia's spectacularly scenic coast, the seaside town of Swakopmund is known for its wide-open avenues, colonial architecture, and its surrounding otherworldly desert terrain. Founded in 1892 as the main harbour for German South-West Africa, Swakopmund is often described as being more German than Germany. Now a seaside resort town, Swakopmund is the capital of the Skeleton Coast tourism area and has plenty to keep visitors happy. The quirky mix of German and Namibian influences, adventure options, laid-back atmosphere and cool sea breeze make it a very popular Namibian destination. Visitors can look forward to a number of exciting activities including: quad biking, horse riding, paragliding, fishing, sightseeing and fascinating desert tours.

### Day Itinerary

Welcome to Namibia! We hope you had a pleasant flight. Your adventure begins here... Everything you've been looking forward to is now reality. Let that set in a minute.

At Windhoek Airport or At your Accommodation, Discover the caring smile of your guide. - If arriving from the Airport look out for your name on the welcome board and behind it the smiley face to welcome you. - If already in

Windhoek, you guide will come collect you from your Accommodation that you have indicated or mentioned to us, of course with a great smile to welcome you.

Approximate transfer time to Windhoek from Hosea Kutako International Airport – 45 minutes

Today you already staring to drive to Swakopmund.

#### Free Afternoon.

Swakopmund: where the desert meets the sea, and adventure meets tranquility. Nestled on Namibia's Atlantic coast, this charming town is a unique gem in the world of tourism. Offering a delightful blend of captivating landscapes, thrilling outdoor activities, and rich cultural experiences, Swakopmund is a haven for explorers and relaxation seekers alike. From its picturesque dunes to its colonial-era architecture, Swakopmund invites travelers to immerse themselves in a world where natural beauty and vibrant culture collide, promising an unforgettable journey at every turn.

# Overnight: Bay View Resort Namibia View iBrochure

Bay View Resort Hotel is a one of a kind, 4-star beach resort located in Dolphin Beach, halfway between Swakopmund and Walvis Bay, Namibia. The property offers 44 luxury rooms and two executive penthouse suites, all sea-facing with private balconies overlooking the Atlantic ocean. Guests can make use of the conference facility, the in-house SALT Restaurant as well as a Sky Bar on the 6th floor to take in views of the dunes and the sea.





# **Optional**

The Moon Landscape

Desert Explorers Quad Biking 2 Hour Explorer Tour

### The Moon Landscape

This area is traversed by the Tropic of Capricorn and is mostly flat, although some scenic canyons and elevations are found in some areas, for example in the Moon Valley system. While most of the soil is rocky, sand dunes are still occasionally found in this region; for example, sand dunes occupy much of the coastline between Walvis Bay and Swakopmund.

The location can be accessed via a picturesque drive through the Namib-Naukluft Park. An eerie mysterious landscape has been constructed through years of erosion of soft layers of earth that were deposited in this area over 450 million years ago.

# Desert Explorers Quad Biking 2 Hour Explorer Tour

Located in Swakopmund, Namibia. Desert Explorers Quad Biking 2 Hour Explorer Tour takes visitors on a pleasant guided quad bike tour to explore the different plant and animal life of the Namib Desert. During a variety of stops along the way, visitors can learn a little about the creatures of the desert.

#### **Basis**

Dinner, Bed and Breakfast

# Day 2: Bay View Resort Namibia, Swakopmund

### **Day Itinerary**

Early departure to Walvis Bay, the main port town of Namibia. A boat trip on the lagoon leads you to search for dolphins and sea lions - **NOT Private.** 

Early morning trip on the Atlantic Ocean by boat, looking for sea lions, dolphins, pelicans, cormorants and possibly the rare fish "Mola-Mola". This sea adventure allows you to discover the aquatic life of the coast in the best possible conditions, on a comfortable and spacious boat, usually a catamaran with a maximum capacity of 25 people.

Did you know that the Atlantic in Namibia was home to so many fur seals? You will observe them this morning from a catamaran. In the afternoon, free time in the confusing "Seaside" city of Swakopmund, founded by the German commander Curt Von Francois in 1892. The objective was to create a competing port of the one of Walvis Bay (held by the English) to put into service a naval line between Hamburg and Namibia from 1899. This was to facilitate the supply from Germany and support the colonization of the region.

Light Lunch during the boat trip

Optional Activities: Flight over the Namib Desert, 4X4 in the Dunes Sandwich harbor, QuadBiking ...

We can make the reservation for you for these activities and you can pay on the spot.

### **Activities**

Walvis Bay Boat Cruises

### **Optional**

Sandwich Harbour

# Walvis Bay Boat Cruises

Several operators run boat cruises from Walvis Bay – some geared towards fishing or sightseeing and others towards dolphin and whale watching, but all offer the chance to experience the region's natural beauty and phenomenal marine and bird life.

#### Sandwich Harbour

Sandwich Harbour is an important wetland and ecosystem on the Atlantic coast of Namibia, located between Walvis Bay and Swakopmund. It is an important wildlife habitat for fish, shorebirds, and other seabirds, as well as a variety of migratory species. The area includes a bay in the north and a lagoon at the southern end, providing a tranquil

environment for various aquatic creatures. The lagoon is home to several endangered species and is an important breeding ground for thousands of migratory birds, making it a unique and important area to be protected. The area also provides necessary resources for local communities, including a fishing industry and sea salt production.

# **Basis**

Dinner, Bed and Breakfast

# Day 3: End of Itinerary

# **Day Itinerary**

After breakfast, today you will drive back to Windhoek.

End of Itinerary!

# **Basis**

Bed and Breakfast

# **Driving Directions**

# Directions - Hosea Kutako International Airport [WDH] to Bay View Resort Namibia

**Distance:** 425.36km **Travel Time:** 4:38 hours

GPS co-ordinates for Bay View Resort Namibia: S 22° 50′ 35.929" E 14° 32′ 24.362"

- Head southwest (0.3 km)
- Turn left (0.1 km)
- Turn right (0.2 km)
- Turn left (0.7 km)
- At the roundabout, take the 4th exit (1.1 km)
- Turn right onto B6 (40.5 km)
- Turn right onto Nelson Mandela Ave (3.2 km)
- Turn right onto Robert Mugabe Ave (1.7 km)
- At the roundabout, take the 2nd exit (0.2 km)
- Continue straight (0.1 km)
- Continue onto B1 (0.8 km)
- Turn right onto the ramp to A1 (0.1 km)
- Keep right to continue toward A1 (0.3 km)
- Continue onto A1 (49.4 km)
- Take the ramp to B1 (0.5 km)
- Continue onto B1 (19.6 km)
- Continue straight onto B2 (117 km)
- Continue onto B2 (166 km)
- At the roundabout, take the 2nd exit onto Sam Nujome Ave (1.5 km)
- At the roundabout, take the 1st exit and stay on Sam Nujome Ave (2.3 km)
- Turn left onto Nathaniel Maxuilili/B2Continue to follow B2 (18.6 km)
- Turn right (0.2 km)
- Turn left (0.2 km)
- Turn left (16 m)
- Turn right (18 m)
- Turn leftDestination will be on the right (0.4 km)



# Directions - Bay View Resort Namibia to Hosea Kutako International Airport [WDH]

**Distance:** 424.46km **Travel Time:** 4:38 hours

# GPS co-ordinates for Hosea Kutako International Airport [WDH]: S 22° 29′ 12.534″ E 17° 27′ 47.126″

- Head northwest (0.4 km)
- Turn right (18 m)
- Turn left (16 m)
- Turn right (0.2 km)
- Turn right (0.2 km)
- Turn left onto B2 (18.6 km)
- Turn right onto Sam Nujome Ave (3.7 km)
- At the roundabout, take the 2nd exit onto Sam Nujome Ave/B2Continue to follow B2 (142 km)
- Turn left to stay on B2 (33.4 km)
- Continue onto B2 (108 km)
- Continue onto B1 (19.4 km)
- Turn left to merge onto A1 (49.6 km)
- Take the exit toward B1 (0.8 km)
- Turn left onto B1 (0.5 km)
- Keep right to stay on B1 (0.2 km)
- Continue straight (0.2 km)
- At the roundabout, take the 1st exit onto Robert Mugabe Ave (1.8 km)
- Slight left toward Nelson Mandela Ave (39 m)
- Turn left onto Nelson Mandela Ave (3.1 km)
- Turn left onto Sam Nujoma Dr (1.8 km)
- Turn left onto B6 (38.7 km)
- Turn left (0.7 km)
- Continue straight (0.3 km)
- At the roundabout, take the 2nd exit (0.3 km)
- Turn left (0.3 km)
- Turn left (0.1 km)
- Turn rightDestination will be on the right (0.3 km)



# **Travel Information**

### **General Information**

### **CLIMATE & WEATHER:**

Namibia is an all year round destination, but climate and temperatures vary throughout the year according to the different seasons. Here is an indication of the different times of the year and what to expect:

Dry Season – May to October (Winter)

May – Rains have ceased and therefore scenery is lovely and green. During the day temperatures are moderate (24 - 28°C / 75-82°F). Evenings and nights are not that cold yet and are at most times pleasant but cool.

June – Falling just before the winter months, it starts getting colder in the evenings and at night, where temperature can start dropping to  $10^{\circ}$ C /  $50^{\circ}$ F. In the southern desert areas it can get very cold. During the day temperatures are still pleasant between 20 -  $24^{\circ}$ C / 68 -  $75^{\circ}$ F.

July & August – Usually the coldest of the winter months. Average temperatures during the day are around 21 - 25  $^{\circ}$ C / 70 - 77  $^{\circ}$ F. At night it drops to around 7  $^{\circ}$ C / 45  $^{\circ}$ F and can fall below freezing in the southern desert areas and more northern regions of the country.

September & October – From September, daytime temperatures warm up slightly but it still isn't too hot. The morning and evening chill factor is less and skies are clear as it is still dry. During October it gets even drier throughout the country, due to the longer period without rain, and it slowly starts to get warmer during the days and evenings. Daytime temperatures can during this time get quite hot.

Wet Season – November to April (Summer)

November – It starts to really warm up as we head towards our peak summer months. It can get very hot throughout Namibia during November, but humidity is still low. Daytime temperatures can rise to 30°C / 86°F but can be a lot higher in the southern desert areas and far north of Namibia. Clouds can often be seen in the afternoons but it is not common for rain to fall yet.

December – A hot month overall with the first rains starting to fall throughout the country. When it rains it cools off a bit making for pleasant temperatures. Rains are usually in short bursts and don't last too long.

January & February – The hottest of the summer months. It can get extremely hot and humid with temperatures averaging around 30 - 35°C / 86 - 95°F but often reaching peaks of 40°C / 104°F in the southern and more northern areas of the country. Downpours are common in the afternoons but also not falling every day.

March & April – Rainfall is less throughout March and has usually stopped completely by the end of April. Daytime temperatures are cooler than in the peak of summer and the nights start to get colder. Most days will see temperatures of around 25 - 30°C / 77 - 86°F.

### **VISAS & PASSPORTS:**

Motema Tours & Safaris does not arrange VISAS and therefore this will be your own responsibility and arrangement. If we do so, we will charge you for the services.

You can have a look at the following link for more information regarding visa requirements:

# https://www.visahq.com/

Please check on the internet or with the Embassy whether you require a VISA to be arranged in advance or whether you can obtain it at point of entry. In some cases, it can take up to 3 months for Visas to be issued so please do not leave this to the last minute. Please note that we cannot arrange Visas from our side as the application requires your signature as well as the actual passport to be endorsed.

NB: Passports need to be valid for at least 6 months from date of departure/ the date you end your holiday.

### **TRAVELING WITH MINORS:**

For parents travelling with children under the age of 18 into or out of South Africa, Namibia or Botswana, you need to have the child's full un-abridged birth certificate with you.

#### **HEALTH:**

COVID-19: For the latest information and updates on travel requirements and restrictions with regards to COVID:

#### Vaccinations:

2 You should be up to date on routine vaccinations while traveling to any destination.

Namibia does not require any specific vaccinations, however you may need to show that you have been vaccinated against Yellow Fever if you will be travelling from or via a Yellow Fever Risk country.

②Namibia is a malaria risk country, however this is mostly in the northern parts of the country, along the rivers and Caprivi strip. Etosha is also a risk area, but this is mostly during and shortly after the rain season. ② We recommend that you consult your local physician with regards to vaccinations and precautions to be taken against malaria. Your doctor will be able to advise you regarding suitable malaria prophylaxis.

Some tips against malaria:

- \* Wear long sleeves and long pants in the evenings and at night
- \* Use mosquito repellents at all times
- \* Where mosquito nets are provided, make use of this when sleeping.

*Water*: Generally throughout Namibia, water is safe to drink, however bottled water is also readily available and can be purchased at all shops and lodges. Makes sure you drink enough water, especially during the summer months when it can get very hot. It is a good idea to keep a water bottle filled with fresh water at all times and have this with you, especially when on activities or out and about during the heat of the day.

Water is a scarce commodity throughout Namiba, so please use water sparingly and save water where you can.

**Dietary Requirements**: If you have any specific dietary requirements, please advise this on booking your tour. This is also requested from you on the booking information form. This information will be given to all the lodges prior to your arrival so that this can be accommodated accordingly.

**Medical Conditions:** Any medical conditions you may have, needs to be noted. Please ensure that we receive this information prior to your arrival and on booking your tour. This is also requested from you on the booking information form. This includes advising us of health issues and any allergies. If you will be travelling with medication, it is best to have this properly labelled and if necessary, keep this on you at all times.

#### **SAFETY:**

Namibia is a safe country for travel with a low crime rate, however we always recommend that you take precautions where necessary and be aware of your surroundings. Some tips:

- \* Keep the vehicle locked at all times
- \* Do not leave valuables in the vehicle
- \* Use the safes supplied at the lodges
- \* Always be aware of your surroundings
- \* In the streets and when sightseeing, do not carry valuables visibly on your person
- \* Do not carry large sums of cash on you

We also do not recommend you travel before sunrise or after sunset, this is due to animal activity at dawn/dusk and when it is dark. Visibility in areas where there are no road lights means inability to see animals on the road and this can be dangerous.

# **MOBILE NETWORK & COVERAGE:**

Roaming is expensive and therefore it is a good idea to make use of a local sim card when travelling in Namibia. Sim cards can be purchased at most shops and fuel stations throughout the country and you can simply recharge with credit as you go along. If your service provider activates your sim card on request, you can also have internet

access on your phone whilst travelling.

MTC has the best coverage throughout Namibia, but it is important to keep in mind that there are areas with little to no reception. Should you wish to rent a satellite phone, this will be additional. We do not include this, due to the call tariffs involved over and above the daily rates, and therefore you can look to contact Sat4Rent for more information and to book a satellite phone, if you prefer to have one with you just in case. https://www.sat4rent.com/
The dialling code in Namibia is +264

#### WIFI:

Throughout Namibia almost all of the lodges offer WIFI connection of some sort. This is generally at the main area/ reception area of the lodge and not necessarily in the rooms. Some connections are still very slow and it is best to remember that WIFI connectivity and access to the internet is not guaranteed.

### **ELECTRICAL ADAPTORS NEEDED FOR NAMIBIA?**

In Namibia the common power plugs and sockets are of type D and M, which have 3 round pins (as in South Africa), however sometimes plug points are also used which have 2 smaller round pins (type C and N) (as shown below). The standard voltage is 220 V.

Image of 3 pin round and two pin. These plugs will work in Namibia.

If you need an adaptor then the best adaptor to get would be a type D adaptor.

This can always be purchased in Windhoek.

#### **PUBLIC HOLIDAYS:**

In Namibia, we have set public holidays throughout the year, although some dates change annually. Below is a list of the public holidays for your reference:

01 January New Year's Day

21 March Independence Day

Varies Good Friday

Varies Easter Monday

01 May Worker's Day

04 May Cassinga Day

Varies Ascension Day

25 May Africa Day

26 August Heroes' Day

10 December International Human Rights Day

25 December Christmas Day

26 December Boxing Day

Where a public holiday falls on a Sunday, the Monday will then usually be declared a public holiday. During public holidays and often on weekends, limited shops are open and usually only until 12:00 / 13:00pm in the afternoon.

#### TIME:

Namibia uses the same offset as Central Africa Time Zone, which is GMT + 2 hours. Since 2018, Namibia no longer uses Daylight Savings Time in the winter months.

#### LANGUAGE:

The official language in Namibia is English, however German and Afrikaans are also widely used and there are numerous African languages and dialects spoken throughout the country since Namibia can be divided into at least 11 ethnic groups.

#### **INSURANCE:**

Personal / holiday insurance is for your own arrangement and we highly recommend that you ensure you have the necessary comprehensive cover before traveling.

### **CURRENCY:**

The currency in Namibia is the Namibian Dollar (N\$). This has a fixed exchange rate to the South African Rand (ZAR) of 1:1.

South African Rand (ZAR) are accepted throughout Namibia, but it is important to keep in mind that the Namibian Dollar (N\$) is not accepted in South Africa.

Foreign currency and traveller's cheques can be exchanged at any bank throughout Namibia. There is no limit with regards to the amount of foreign currency allowed into Namibia.

### **CREDIT CARDS & CASH ON TOUR:**

Credit cards (Visa & MasterCard) are widely accepted throughout Namibia and most lodges will accept credit cards for payments of extras. Most fuel stations accept credit cards. We do however recommend that you have cash with you at all times to pay for extras and fuel should the credit card machines be offline or if credit cards are not accepted.

We do not recommend that you carry large sums of cash with you, but rather that you only keep a limited amount on you and rather that you draw cash from ATMs or banks in the towns/ cities you will be passing through as you go along.

Further information or assistance can be obtained from any of the commercial banks in Namibia.

NB: As an indication we suggest that you have roughly ZAR 500 – ZAR 1000 (per person) on you at all times.

If you will be visiting any of our neighbouring countries it is a good idea to keep the following in mind:

\* In Botswana you will have to pay in Botswana Pula (BWP) or American Dollars (US\$) \* In Zimbabwe you will pay in American Dollars (US\$)

Make sure you have the local currency with you, especially at the borders to be able to make payment of your cross border fees.

# **FLIGHT CHECK-IN TIMES & ARRIVALS:**

Check-in for international flights will be 2 hours prior to your departure flight time. For domestic flights, this is usually only 1 hour, however we always recommend being there 2 hours in advance.

Please be aware that on arrival at international airports, transfers are usually arranged for 45 minutes after your flight arrival time to allow adequate time for you to disembark the aircraft, to go through customs and immigration and to collect your luggage.

For private charter and scheduled flights, check-in times will be specified, however this will usually be 1 hour in advance of the estimated time of departure.

As you are on holiday, leave yourself ample time for transfers etc. so that your holiday can be relaxed and you can travel without any additional stress. This makes for a good start or end to your tour.

# **LUGGAGE**:

### **General Flight Conditions:**

- Arrival and Departure times at the different lodges can vary and will be communicated with the lodges/agents at least the day before departure.
- On a scheduled seat rate flight routing will be planned per the number of passengers booked and their respective destinations. These are not always direct flights.
- Private charter flights mean that you will be travelling alone in the aircraft for the duration of your tour and your flight times are reasonably flexible throughout. You can discuss the flight times with your pilot as you go along. Please note that pilot accommodation has been booked throughout as it is compulsory for private charter flights but

keep in mind that you may not have the same pilot throughout and your pilot may not stay at the lodges on all nights, if the aircraft needs to be pulled in an emergency or for maintenance.

- Type of aircraft used and luggage restrictions will be determined by the number of passengers booked and the route they travel. Below is an indication.
- Luggage Detail:

Scheduled Seat Rate Flights:

- STRICTLY not more than 20kg in small soft bags only.

Inclusive of hand luggage per person.

Provided that the pax all have an average weight of 80kg each.

Private Charter Flights:

- 2 Pax: STRICTLY not more than 25kg in small soft bags only.

Inclusive of hand luggage per person.

Provided that the pax all have an average weight of 80kg each.

- 3 Pax: STRICTLY not more than 15kg in small soft bags only.

Inclusive of hand luggage per person.

Provided that the pax all have an average weight of 80kg each.

- 4 Pax: STRICTLY not more than 10kg in small soft bags only.

Inclusive of hand luggage per person.

Provided that the pax all have an average weight of 80kg each.

- Flights only operate during daylight hours. All flights take place between sunrise & sunset.
- Fuel is a major component of the cost of these services. As such we will be unable to honor these rates should the fuel price increase substantially. Should this happen we will adjust our rates and update you.
- Should the Namibian currency weaken substantially against the US\$ aircraft companies reserve the right to adjust their rates. You will be advised accordingly.
- Flight companies only fly in fair weather. Whilst every effort will be made to get you to your destination at the agreed time, flight companies will not jeopardize your safety. We are blessed with 300 days of sunshine per year in Namibia. Rarely does weather either delay, or at worse force us to cancel a flight. Should either of these scenarios occur, you will be advised immediately. Costs incurred due to or caused by these diversions/cancellations e.g. Extra accommodation, transfers, meals, missed flights, will be for the clients' account. Should the flight company have incurred any costs, we will charge full cancellation fees or only refund partially. Weather is an act of God and not at the behest of the flight company.

The crew will check en-route weather and weather at the destination carefully before embarking on the flight, but these conditions change very rapidly in Namibia.

- Flight companies can only operate into & out of airfields which are serviceable. Airfields are not owned, operated or maintained by the flight companies. This places the control over, as well as the condition of these airfields beyond the flight company's control. The flight companies will not jeopardize the safety or its operations by flying into unsafe airfields. The flight companies will be obliged to cancel a flight at short notice if it is discovered that the destination airfield is unsafe to operate into. Every effort will be sought to find an alternate airfield to fly into. However, this might not always be possible & as such the flight company may not be held liable for any inconvenience or additional costs in this regard.
- The aircraft company reserves the right to load the aircraft & seat the passengers in an arrangement of its choosing to comply with safety considerations.
- If for any reason clients missed their international connecting flights and they are delayed or not arriving on the time as originally planned (short notice cancellations / changes) we will charge full cancellation fees.
- Please inform us of passengers with a medical condition e.g. respiratory problems, diabetes, heart conditions that might require special attention and/or medication. We also need to be informed of female passengers that are

pregnant at the time of travel. Namibian Law requires a medical certificate for passengers that are past their 2nd trimester of pregnancy. Most flights are done in non-pressurized small aircraft. We would require the medical certificate to state that passengers are cleared to fly in these types of aircraft.

NB: Please inform us of passenger weights (in kilograms) soonest to determine final luggage allowances on charter flights

# WHAT TO PACK:

Some tips on what to pack:

- \* A good quality pair of sunglasses
- \* Comfortable walking shoes (closed shoes)
- \* Swimming costume
- \* Wind breaker / anorak / parka for cold evenings
- \* Camera with extra battery and extra card
- \* Binoculars
- \* A good flashlight
- \* Basic medical kit

# **Terms and Conditions**

# Motema Tours and Safaris Terms and Conditions Terms and Conditions

# Travel agreement/contract

This travel agreement is between the client and Motema Tours and Safaris. In terms of this travel agreement a booking is defined as a reservation which is done by the client or the client's travel agency. The client is defined as the person who accepts the booking on behalf of himself.

Travel agency is defined as any agency that places or accepts a booking for any person or group of persons or company with Motema Tours and Safaris.

# **Deposits and Payment**

We only confirm a Booking or a quote upon receipt of a non-refundable deposit of 40% of total tour charges, the balance being due and payable 60 days prior to departure date. In the event of bookings being effected less than 60 days before departure the full amount charged will forthwith be payable.

### Cancellation

Cancellation must be made in writing. Upon receipt of the written notification, Motema Tours and Safaris will confirm receipt thereof and this date will determine the following charges. This applies to Tour Guides as well.

- Up to 60 days prior to departure: Credit Note allocated and can be transferred.
- Less than 60 days to departure: 100% of total cost forfeited/lost

It is mandatory for the client to be in possession of a cancellation insurance policy. Please note that if the reason for cancellation falls within the terms of any holiday insurance policy, which the client must hold, then any such charges would normally be refunded to the client by the insurance company, subject to the terms of the insurance.

### **Passport and visas**

Travel agencies and clients must ensure that passports and visas are valid for the countries visited. Motema Tours and Safaris cannot be held liable or responsible should a passenger be refused entry into any country for any reason.

# **Changes and delays**

By the company: The company shall reserve the right to change any tour due to unforeseen circumstances (e.g. airlines not running on schedule, road conditions, weather, mechanical breakdown, accidents and political instability) beyond the control of Motema Tours and Safaris. The company will try to provide adequate alternatives, but will accept no liability.

By the client: In case the client changes the itinerary on his own request, the company shall try to accommodate the client, but may charge cancellation fees. This is subject to a new quotation, which will be given by the client in writing.

# **Authority on Tour**

At all times the decision of the tour guide will be final on all matters likely to endanger the safety and wellbeing of the group. The client must at all times strictly comply with the laws, customs and foreign exchange regulations of all countries visited. Should the client be detected in any contravention of the law, custom or exchange regulations, or should the client be a nuisance to the group, the guide may order the client to leave the tour without the right of refund.

### **Accidents**

While every precaution is taken to ensure the safety of all persons participating on the tour, the client his/hers,

heirs, dependents, agents, executors or their assignees, hereby irrevocably waive any rights they may have to claim, any form of compensation for any damages which the client may suffer due to injury or death whilst on, or at any time after the tour, from Motema Tours and Safaris. Under no circumstances will Motema Tours and Safaris be responsible for the death or injury or loss, which might occur to such persons sustained from any case whatsoever. The client hereby indemnifies and holds Motema Tours and Safaris harmless against any and all claims whatsoever the nature.

#### Health

It is the client's obligation to ensure that he is medically fit and able to embark on the tour. We recommend the vaccination against Hepatitis before travelling. Anti-malaria precautions should be commenced prior to departure and clients should bring insect repellents on tour.

# **Photography**

Motema Tours and Safaris reserves the right without giving further notice, to make use of any photographs or films produced during any of their tours for general publicity purposes without payment or permission.

#### Insurance

It is a condition of travel with Motema Tours and Safaris that all guests must have insurance for medical expenses, baggage loss, cancellation/curtailment, default and personal accident.

# Liability/Responsibility

The client should get him/herself acquainted with customary practices. Motema Tours and Safaris as well as cooperating agents do act in the capacity of agents for the clients in all matters and will under no circumstances whatsoever be responsible and be exempt from any liability for accidents, injury, delay, loss or damage to property or any other loss or damage from whatever it may arise. All tours are subject to the conditions of the concerned airlines, hotels, restaurants and all other contractors involved.

This information can be found on the website www.motema-safaris.com as well as the FAQS. You are strongly advised to go through it.

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