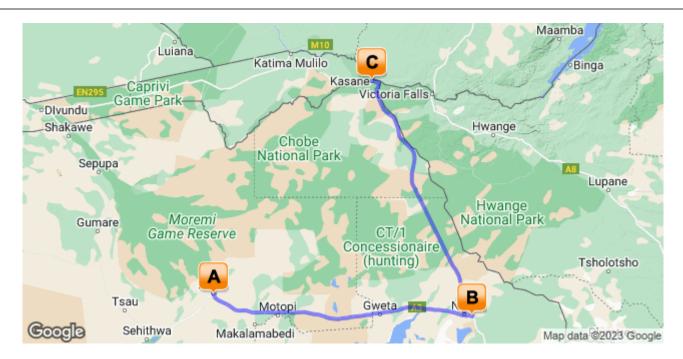


# 10 DAYS BEAUTY OF BOTSWANA | Guided Tour

Maun - Nata - Makgadikgadi Salt Pans - Kasane - Chobe River Front 10 Days / 9 Nights Reference: MTA-10DBB



**Click here to view your Digital Itinerary** 

# **NOTE**:

Please be aware that accommodations mentioned in this itinerary is NOT confirmed.

It will only be CONFIRMED once we received the Tour FULL Payment or the Tour NON-Refundable Deposit of 40% of the Grand Total of the Tour.

Your consultant will advise you which accommodations are confirmed.

Bank Details			
Bank	FIRST NATIONAL BANK (FNB)	Branch Code	282 672
Account Name	Motema Tours and Safaris	Swift Code	FIRNNANX
Account Number	622 68 42 95 71	IBAN Number be requested, Branch Number + Account	
Branch	MAIN BRANCH	Number all together	
	130 Independence Avenue	IBAN Number: 28267262268429571	
Bank Address	c/o Fidel Castro Windhoek		

# Introduction

Embark on an extraordinary 10-day odyssey through the heart of Botswana, a journey that transcends the ordinary and immerses you in the diverse tapestry of this majestic land. From the vibrant town of Maun, your adventure begins—a gateway to the legendary Okavango Delta. Glide through the delta's tranquil channels on a traditional mokoro, connecting intimately with nature's serene beauty.

Next, venture into the untamed wilderness of Moremi Game Reserve, where every game drive reveals a canvas painted with Africa's iconic wildlife. Traverse through the rugged terrain of Nata, a serene stopover offering glimpses of the expansive Makgadikgadi Pans—a surreal landscape that comes to life during the wet season.

From there, journey to Kasane, where the mighty Chobe River awaits. Cruise its waters and witness the spectacle of elephants, hippos, and diverse birdlife that call Chobe National Park home. Your 10-day expedition promises an immersion into Botswana's diverse ecosystems, from lush deltas to arid plains, each destination offering a unique chapter in this unforgettable adventure.

Start	Accommodation	Destination	Basis	Duration
Day 1	Maun Lodge	Maun	B&B	4 Nights
Day 5	Nata Lodge	Nata	B&B	2 Nights
Day 7	TraveLodge Kasane	Kasane	B&B	3 Nights

### Key

B&B: Bed and Breakfast

# Included

- \* Professional Guide / Chauffeur
- \* Accommodation as stated in the program
- \* Meals as stated in the program
- \* The rental vehicle with all risk insured
- \* Fuel for Vehicle
- \* The Activities or Visits as STATED in the Program as INCLUDED
- \* Entry fees to National Parks
- \* Namibian VAT

### **Excluded**

- \* International flights
- \* Personal Purchases
- \* Entry fees to neighboring countries such as Zimbabwe
- \* Drinks, which are the responsibility of travelers
- \* Tips and gratitudes
- \* Personal Medical Insurance and Repatriation (Very Important)
- \* Optional Activities / Additional Activities

# Day 1: Maun Lodge, Maun



Situated in the southern reaches of Africa, Botswana is renowned for its pristine wilderness areas characterised by deep lagoons, wetlands, lush palms, rugged hills and desert plains. The country's primary tourist drawcard is undoubtedly the vast red expanse of the Kalahari Desert and its remarkably beautiful Okavango Delta, the largest inland delta in the world. These natural wonders provide a tranquil haven for an abundance of African wildlife to thrive. Other highlights include the impressive Makgadikgadi Salt Pans, where visitors are privy to massive zebra migrations during the flood season; the Savuti plains, which host a significant pride of lions; and the Tsodilo Hills, where 4500 rock paintings form a unique record of human settlement over many millennia.



Set on the banks of the beautiful Thamalakane River in northern Botswana, Maun is the third-largest town in this spectacularly scenic southern African country. Maun is the starting point for most expeditions into the Okavango Delta and as a result, has developed into a bustling metropolis that is considered Botswana's tourism capital. Area attractions include a renowned riverboat that offers cruises up and down the Thamalakane River; the forest groves of the Maun Game Reserve; and Moremi Game Reserve, home to hippos, lions and rhinos. Maun also serves as the jumping-off point for many safaris and air charters as well as offering private 4x4 rentals. Don't miss the opportunity to visit the Nhabe Museum exhibiting the local history, art and culture of the Ngamiland region.

# **Day Itinerary**

Maun, located in northern Botswana, is the gateway to the world-famous Okavango Delta. As the country's tourism capital, Maun bustles with energy and serves as a hub for safari adventures into the delta's labyrinthine waterways and pristine wilderness. This vibrant town offers travelers a blend of modern amenities alongside a taste of Botswana's rich culture. From scenic flights over the delta to cultural experiences with local communities, Maun sets the stage for unforgettable African adventures, making it an essential stop for those seeking the magic of the wild in Botswana.

# Free Afternoon if arriving in the morning

# Overnight: Maun Lodge View iBrochure

Maun Lodge is situated on the banks of the Thamalakane River and on the doorstep to the famous Okavango Delta. Located only 4 km from Maun International Airport and 2.5 km from the village center and is ideally positioned for both business and holiday visitors.

Accommodation consists of 30 double rooms, 2 of which are suitable for the physically challenged, 20 twin and 4 family rooms, all air conditioned with en-suite bathrooms, extensive bouquet of satellite television, tea and coffee facilities, room and laundry services. There's also 10 deluxe riverfront rooms and 2 Presidential suites, all with private verandas, en-suite and fully air- conditioned. For those on a limited budget, there's 12 thatched chalets that are excellent value for money, the chalets are en-suite, fully air conditioned, have tea & coffee facilities and 16 DSTV channels. Eight of the chalets cater for families with three beds. The remaining four have two beds each.





### **Basis**

Bed and Breakfast

# Day 2: Maun Lodge, Maun

## **Day Itinerary**

Mokoro excursions offer a serene and authentic exploration of the Okavango Delta's intricate waterways. Glide through these tranquil channels in traditional dugout canoes, propelled by experienced guides using poles. This immersive experience allows you to immerse yourself in the Delta's breathtaking beauty, spot wildlife from a unique perspective, and appreciate the delicate ecosystem. As you drift through papyrus-lined waterways and lily-covered lagoons, embrace the tranquility and connect with nature on a profoundly intimate level during these serene mokoro excursions.

# **Full Day Mokoro Excursions**

### **Activities**

**Full Day Mokoro Excursions** 

# Basis

# Day 3: Maun Lodge, Maun

# **Day Itinerary**

Moremi Game Reserve, situated in Botswana's Okavango Delta, is a wildlife haven renowned for its diverse ecosystems and abundant wildlife. This pristine reserve showcases a stunning blend of lush floodplains, dense forests, and winding waterways that sustain a rich variety of animal species, from majestic elephants and big cats to vibrant birdlife. Moremi offers an immersive safari experience, allowing travelers to explore the untamed wilderness on thrilling game drives, mokoro (traditional canoe) excursions, and guided bush walks. As a crown jewel of Botswana's conservation efforts, Moremi remains a sanctuary where nature's beauty and wildlife thrive in harmony.

Embark on an exhilarating game drive through Moremi Game Reserve, an African oasis teeming with diverse wildlife and breathtaking landscapes. Traverse the savannah in open-air safari vehicles, guided by seasoned experts who unveil the secrets of the bush. Encounter iconic species like elephants, lions, leopards, and giraffes in their natural habitat. Let each turn reveal a new chapter in the untamed wilderness, capturing the essence of the African safari as you witness nature's drama unfold against stunning backdrops.

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Moremi Game Viewing	
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### **Basis**

Bed and Breakfast

# Day 4: Maun Lodge, Maun

## Day Itinerary

Full Day Game Drive immersion into the wild wonders of Moremi Game Reserve. From the crack of dawn till the golden sunset, prepare for a day brimming with untamed beauty and thrilling wildlife encounters. Our full-day game drive is more than an expedition; it's an odyssey through nature's masterpiece, where every moment unveils a tapestry of African splendor.

## **Activities**

N	∕lorem	i Game	e vie	wing

### **Basis**

# Day 5: Nata Lodge, Nata



Situated 180 kilometres north of Francistown, the small village of Nata is a popular stopover between Maun and Kasane along the 'game drive route' (there is often a chance to catch a glimpse of wildlife along the way). The unique surrounding landscapes feature white sand, tall termite mounds, and Mokolwane palm trees. The Nata Sanctuary is a particular highlight for avid bird watchers, where lucky visitors can be rewarded with large flocks of Flamingos and Pelicans, which breed here each year. The town is also a perfect base for exploring the legendary and spectacular Makgadikgadi Pans, where quad biking and four-wheel-drive tours can be enjoyed.

# **Day Itinerary**

# Today after breakfast, will drive to NATA.

Nata, situated in northeastern Botswana, unveils a serene charm amid the vast African landscapes. Known for its proximity to the spectacular Makgadikgadi Pans, Nata offers a tranquil stopover for travelers. This quiet town provides a gateway to the Sua Pan, a part of the expansive Makgadikgadi complex, showcasing the stark beauty of the salt pans and offering glimpses of unique desert-adapted wildlife. Nata's unassuming allure lies in its peaceful ambiance, making it a perfect retreat for those seeking a serene escape amidst the raw and rugged beauty of Botswana's landscapes.

## Overnight: Nata Lodge View iBrochure

An oasis set among the Mokolwane palms on the edge of the pans. It is ideally situated close to the entrance to the Nata Sanctuary and is just off the main road, 10 km from Nata village. This is the junction to the Okavango, Chobe and Francistown areas.

The Nata River delta feeds the Sua Pan in the Nata sanctuary and forms the breeding ground for a host of water birds including pelicans and flamingo in their thousands, transforming the shore line into a pink haze blending into the western sky. Nata Lodge offers guided tours in open safari vehicles into the sanctuary, not to be missed.





### **Basis**

Bed and Breakfast

Day 6: Nata Lodge, Nata

# **Day Itinerary**

# Full Day Game Drive in Makgadikgadi

Exploring the Makgadikgadi Pans offers a unique and captivating game viewing experience. Despite the arid landscape, this vast expanse hosts a variety of wildlife, especially during the wet season when seasonal rains transform the pans into temporary grasslands, attracting herds of zebra, wildebeest, and other grazers. Predators such as lions, cheetahs, and hyenas also frequent the area, drawn by the abundance of prey. Birdlife flourishes in the wet season, with flamingos and other migratory birds flocking to the pans. Game viewing in the Makgadikgadi presents a rare opportunity to witness the resilience and adaptability of wildlife in this unique and challenging environment.

# **Activities**

Makgadikgadi Game Viewing

### **Basis**

# Day 7: TraveLodge Kasane, Kasane



Tucked away in the northeastern corner of Botswana, on the banks of the famous Chobe River, the scenic little town of Kasane rests on the doorstep of the spectacular Chobe National Park. There are no boundary fences separating the village from the park and game such as elephant and hippo are often spotted roaming around the town. If on the lookout for elusive game, pay a visit to the Sedudu Valley Road, where large dead trees provide temporary homes for leopards. Within Kasane, an ancient baobab tree stands on display, once serving as a local prison. Visitors can look forward to a multitude of activities including: enjoying a game drive through the park, taking a sunset cruise down the Chobe River, visiting a local village or jumping on a day trip to the breathtaking Victoria Falls.

### **Day Itinerary**

# Today will be heading to Kasane | Chobe.

Nestled in northern Botswana, Chobe National Park stands as a testament to the raw beauty and extraordinary biodiversity of Africa. Renowned for its vast elephant herds, it's a sanctuary where nature flourishes in its purest form. The park's diverse landscapes, from lush floodplains to dense forests and winding rivers, create an unparalleled safari experience. Embark on game drives or serene boat safaris along the Chobe River, where encounters with iconic wildlife like elephants, hippos, and lions are commonplace. Chobe offers a glimpse into the untouched wilderness, inviting adventurers to witness the untamed splendor and timeless beauty of the African savannah.

## **Overnight: TraveLodge Kasane**

Travelodge is designed for budget conscious travellers. We have rooms which are contemporarily designed with secured parking, restaurant and swimming pool.





### **Basis**

Bed and Breakfast

# Day 8: TraveLodge Kasane, Kasane

# **Day Itinerary**

### Safari and Boat Cruise in Chobe National Park - An Unforgettable African Adventure

Welcome to Chobe National Park, a wildlife haven in the heart of Africa, where you can experience the best of both worlds - an exhilarating safari and a captivating boat cruise. Prepare to be enchanted as you embark on an unforgettable journey through one of Africa's most renowned national parks.

Set out on thrilling game drives through Chobe's diverse ecosystems, teeming with an abundance of wildlife. Encounter majestic elephants, graceful giraffes, imposing lions, and a variety of antelope species, among others. Explore the Chobe Riverfront area, known for its dense populations of elephants and buffalo. The river provides a vital water source, drawing animals from far and wide, offering incredible game viewing opportunities. Keep your eyes peeled for predators such as leopards and lions, stealthily hunting their prey amidst the African wilderness.

In the afternoon you will embark on a serene boat cruise along the Chobe River, providing a unique perspective to observe wildlife from the water. The river cruise offers an intimate encounter with hippos, crocodiles, and a myriad of bird species that inhabit the riverbanks.

Experience the magic of a Chobe River sunset, as the golden hues of the African sun cast a warm glow over the landscape, creating an atmosphere of tranquility and beauty.

Chobe National Park is a birdwatcher's paradise, with over 450 bird species recorded in the area. Marvel at the vibrantly colored bee-eaters, stately fish eagles, and elegant kingfishers among many others. The Chobe River attracts an array of waterfowl, including storks, herons, egrets, and ducks, creating a captivating spectacle for bird enthusiasts.

### **Activities**

Morning	Chobe Game Viewing

## **Chobe Game Viewing**

Chobe is renowned for its excellent game viewing, especially for herds of elephants which come down to the river to drink.

### **Basis**

# Day 9: TraveLodge Kasane, Kasane

# **Day Itinerary**

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### **Activities**

Morning	Chobe Game Viewing
Afternoon	Chobe Boat Cruise

### Chobe Game Viewing

Chobe is renowned for its excellent game viewing, especially for herds of elephants which come down to the river to drink.

### **Chobe Boat Cruise**

The Chobe Boat Cruise is a wonderful way to experience the Chobe National Park. Puku and lechwe antelopes are common on the Chobe Floodplains and herds of elephants can be seen crossing the Chobe River to the islands. Other common sites are hippos and crocodiles basking in the sun. There are a variety of boating options for the Chobe boat cruises. Guests can join a standard cruise on a river cruiser taking about 30-40 people or have the opportunity to take a smaller boat and focus on photography and birding. The bigger boats have bars on board for drinks and soft drinks. All Chobe boat cruises depart from Kasane, the town which borders onto the Chobe national park. There are regular afternoon and morning departures.

### **Basis**

# Day 10: End of Itinerary

# **Day Itinerary**

Quiet breakfast at the lodge, and then drive to the Airport.

Make sure to be at the Airport 2 Hours before your flight.

# **Basis**

# **Driving Directions**

# Directions - Maun International Airport [MUB] to Maun Lodge

**Distance:** 4.96km **Travel Time:** 08 minutes

**GPS co-ordinates for Maun Lodge:** S 20° 00' 17.417" E 23° 25' 41.038"

- Head southeast on Airport Rd toward Sir Seretse Khama Rd (0.3 km)
- Turn right onto Sir Seretse Khama Rd (0.9 km)
- At the roundabout, take the 1st exit onto Sekgoma Rd/A3 (1.5 km)
- Turn right to stay on Sekgoma Rd/A3 (1.7 km)
- Turn right onto Tawana IDestination will be on the right (0.6 km)



# **Directions - Maun Lodge to Nata Lodge**

**Distance:** 308.96km **Travel Time:** 3:19 hours

**GPS co-ordinates for Nata Lodge:** S 20° 13′ 24.827″ E 26° 16′ 5.763″

- Head east on Tawana I (0.5 km)
- Turn right onto Sekgoma Rd/A3. Continue to follow A3 (308 km)
- Turn left. Restricted usage road (0.3 km)
- Turn left. Restricted usage road (38 m)
- Turn right. Restricted usage road (44 m)
- Turn right. Restricted usage road. Destination will be on the left (0.2 km)



# **Directions - Nata Lodge to TraveLodge Kasane**

**Distance:** 316.89km **Travel Time:** 3:52 hours

GPS co-ordinates for TraveLodge Kasane: S 17° 47′ 0.777" E 25° 09′ 54.288"

• Head northwest. Restricted usage road (0.2 km)

- Turn left. Restricted usage road (44 m)
- Turn left. Restricted usage road (38 m)
- Turn right. Restricted usage road (0.3 km)
- Turn right onto A3 (9.4 km)
- Continue straight onto A33 (147 km)
- Continue straight to stay on A33 (151 km)
- Turn left onto Upper Rd/A33 (6.7 km)
- Turn right onto President Ave (2.3 km)
- Turn right onto Sebonego Ngwaketse Rd. Destination will be on the left (30 m)



Directions supplied by Google.

# **Travel Information**

### **General Information**

### **CLIMATE & WEATHER:**

Namibia is an all year round destination, but climate and temperatures vary throughout the year according to the different seasons. Here is an indication of the different times of the year and what to expect:

Dry Season – May to October (Winter)

May – Rains have ceased and therefore scenery is lovely and green. During the day temperatures are moderate (24 - 28°C / 75-82°F). Evenings and nights are not that cold yet and are at most times pleasant but cool.

June – Falling just before the winter months, it starts getting colder in the evenings and at night, where temperature can start dropping to  $10^{\circ}$ C /  $50^{\circ}$ F. In the southern desert areas it can get very cold. During the day temperatures are still pleasant between 20 -  $24^{\circ}$ C / 68 -  $75^{\circ}$ F.

July & August – Usually the coldest of the winter months. Average temperatures during the day are around 21 - 25  $^{\circ}$ C / 70 - 77  $^{\circ}$ F. At night it drops to around 7  $^{\circ}$ C / 45  $^{\circ}$ F and can fall below freezing in the southern desert areas and more northern regions of the country.

September & October – From September, daytime temperatures warm up slightly but it still isn't too hot. The morning and evening chill factor is less and skies are clear as it is still dry. During October it gets even drier throughout the country, due to the longer period without rain, and it slowly starts to get warmer during the days and evenings. Daytime temperatures can during this time get quite hot.

Wet Season – November to April (Summer)

November – It starts to really warm up as we head towards our peak summer months. It can get very hot throughout Namibia during November, but humidity is still low. Daytime temperatures can rise to 30°C / 86°F but can be a lot higher in the southern desert areas and far north of Namibia. Clouds can often be seen in the afternoons but it is not common for rain to fall yet.

December – A hot month overall with the first rains starting to fall throughout the country. When it rains it cools off a bit making for pleasant temperatures. Rains are usually in short bursts and don't last too long.

January & February – The hottest of the summer months. It can get extremely hot and humid with temperatures averaging around 30 - 35°C / 86 - 95°F but often reaching peaks of 40°C / 104°F in the southern and more northern areas of the country. Downpours are common in the afternoons but also not falling every day.

March & April – Rainfall is less throughout March and has usually stopped completely by the end of April. Daytime temperatures are cooler than in the peak of summer and the nights start to get colder. Most days will see temperatures of around 25 - 30°C / 77 - 86°F.

### **VISAS & PASSPORTS:**

Motema Tours & Safaris does not arrange VISAS and therefore this will be your own responsibility and arrangement. If we do so, we will charge you for the services.

You can have a look at the following link for more information regarding visa requirements:

## https://www.visahq.com/

Please check on the internet or with the Embassy whether you require a VISA to be arranged in advance or whether you can obtain it at point of entry. In some cases, it can take up to 3 months for Visas to be issued so please do not leave this to the last minute. Please note that we cannot arrange Visas from our side as the application requires your signature as well as the actual passport to be endorsed.

NB: Passports need to be valid for at least 6 months from date of departure/ the date you end your holiday.

### **TRAVELING WITH MINORS:**

For parents travelling with children under the age of 18 into or out of South Africa, Namibia or Botswana, you need to have the child's full un-abridged birth certificate with you.

### **HEALTH:**

COVID-19: For the latest information and updates on travel requirements and restrictions with regards to COVID:

### Vaccinations:

2 You should be up to date on routine vaccinations while traveling to any destination.

Namibia does not require any specific vaccinations, however you may need to show that you have been vaccinated against Yellow Fever if you will be travelling from or via a Yellow Fever Risk country.

②Namibia is a malaria risk country, however this is mostly in the northern parts of the country, along the rivers and Caprivi strip. Etosha is also a risk area, but this is mostly during and shortly after the rain season. ② We recommend that you consult your local physician with regards to vaccinations and precautions to be taken against malaria. Your doctor will be able to advise you regarding suitable malaria prophylaxis.

Some tips against malaria:

- \* Wear long sleeves and long pants in the evenings and at night
- \* Use mosquito repellents at all times
- \* Where mosquito nets are provided, make use of this when sleeping.

*Water*: Generally throughout Namibia, water is safe to drink, however bottled water is also readily available and can be purchased at all shops and lodges. Makes sure you drink enough water, especially during the summer months when it can get very hot. It is a good idea to keep a water bottle filled with fresh water at all times and have this with you, especially when on activities or out and about during the heat of the day.

Water is a scarce commodity throughout Namiba, so please use water sparingly and save water where you can.

**Dietary Requirements**: If you have any specific dietary requirements, please advise this on booking your tour. This is also requested from you on the booking information form. This information will be given to all the lodges prior to your arrival so that this can be accommodated accordingly.

**Medical Conditions:** Any medical conditions you may have, needs to be noted. Please ensure that we receive this information prior to your arrival and on booking your tour. This is also requested from you on the booking information form. This includes advising us of health issues and any allergies. If you will be travelling with medication, it is best to have this properly labelled and if necessary, keep this on you at all times.

### **SAFETY:**

Namibia is a safe country for travel with a low crime rate, however we always recommend that you take precautions where necessary and be aware of your surroundings. Some tips:

- \* Keep the vehicle locked at all times
- \* Do not leave valuables in the vehicle
- \* Use the safes supplied at the lodges
- \* Always be aware of your surroundings
- \* In the streets and when sightseeing, do not carry valuables visibly on your person
- \* Do not carry large sums of cash on you

We also do not recommend you travel before sunrise or after sunset, this is due to animal activity at dawn/dusk and when it is dark. Visibility in areas where there are no road lights means inability to see animals on the road and this can be dangerous.

# **MOBILE NETWORK & COVERAGE:**

Roaming is expensive and therefore it is a good idea to make use of a local sim card when travelling in Namibia. Sim cards can be purchased at most shops and fuel stations throughout the country and you can simply recharge with credit as you go along. If your service provider activates your sim card on request, you can also have internet

access on your phone whilst travelling.

MTC has the best coverage throughout Namibia, but it is important to keep in mind that there are areas with little to no reception. Should you wish to rent a satellite phone, this will be additional. We do not include this, due to the call tariffs involved over and above the daily rates, and therefore you can look to contact Sat4Rent for more information and to book a satellite phone, if you prefer to have one with you just in case. https://www.sat4rent.com/
The dialling code in Namibia is +264

### WIFI:

Throughout Namibia almost all of the lodges offer WIFI connection of some sort. This is generally at the main area/ reception area of the lodge and not necessarily in the rooms. Some connections are still very slow and it is best to remember that WIFI connectivity and access to the internet is not guaranteed.

### **ELECTRICAL ADAPTORS NEEDED FOR NAMIBIA?**

In Namibia the common power plugs and sockets are of type D and M, which have 3 round pins (as in South Africa), however sometimes plug points are also used which have 2 smaller round pins (type C and N) (as shown below). The standard voltage is 220 V.

Image of 3 pin round and two pin. These plugs will work in Namibia.

If you need an adaptor then the best adaptor to get would be a type D adaptor.

This can always be purchased in Windhoek.

#### **PUBLIC HOLIDAYS:**

In Namibia, we have set public holidays throughout the year, although some dates change annually. Below is a list of the public holidays for your reference:

01 January New Year's Day

21 March Independence Day

Varies Good Friday

Varies Easter Monday

01 May Worker's Day

04 May Cassinga Day

Varies Ascension Day

25 May Africa Day

26 August Heroes' Day

10 December International Human Rights Day

25 December Christmas Day

26 December Boxing Day

Where a public holiday falls on a Sunday, the Monday will then usually be declared a public holiday. During public holidays and often on weekends, limited shops are open and usually only until 12:00 / 13:00pm in the afternoon.

### TIME:

Namibia uses the same offset as Central Africa Time Zone, which is GMT + 2 hours. Since 2018, Namibia no longer uses Daylight Savings Time in the winter months.

### LANGUAGE:

The official language in Namibia is English, however German and Afrikaans are also widely used and there are numerous African languages and dialects spoken throughout the country since Namibia can be divided into at least 11 ethnic groups.

### **INSURANCE:**

Personal / holiday insurance is for your own arrangement and we highly recommend that you ensure you have the necessary comprehensive cover before traveling.

### **CURRENCY:**

The currency in Namibia is the Namibian Dollar (N\$). This has a fixed exchange rate to the South African Rand (ZAR) of 1:1.

South African Rand (ZAR) are accepted throughout Namibia, but it is important to keep in mind that the Namibian Dollar (N\$) is not accepted in South Africa.

Foreign currency and traveller's cheques can be exchanged at any bank throughout Namibia. There is no limit with regards to the amount of foreign currency allowed into Namibia.

# **CREDIT CARDS & CASH ON TOUR:**

Credit cards (Visa & MasterCard) are widely accepted throughout Namibia and most lodges will accept credit cards for payments of extras. Most fuel stations accept credit cards. We do however recommend that you have cash with you at all times to pay for extras and fuel should the credit card machines be offline or if credit cards are not accepted.

We do not recommend that you carry large sums of cash with you, but rather that you only keep a limited amount on you and rather that you draw cash from ATMs or banks in the towns/ cities you will be passing through as you go along.

Further information or assistance can be obtained from any of the commercial banks in Namibia.

NB: As an indication we suggest that you have roughly ZAR 500 – ZAR 1000 (per person) on you at all times.

If you will be visiting any of our neighbouring countries it is a good idea to keep the following in mind:

\* In Botswana you will have to pay in Botswana Pula (BWP) or American Dollars (US\$) \* In Zimbabwe you will pay in American Dollars (US\$)

Make sure you have the local currency with you, especially at the borders to be able to make payment of your cross border fees.

# **FLIGHT CHECK-IN TIMES & ARRIVALS:**

Check-in for international flights will be 2 hours prior to your departure flight time. For domestic flights, this is usually only 1 hour, however we always recommend being there 2 hours in advance.

Please be aware that on arrival at international airports, transfers are usually arranged for 45 minutes after your flight arrival time to allow adequate time for you to disembark the aircraft, to go through customs and immigration and to collect your luggage.

For private charter and scheduled flights, check-in times will be specified, however this will usually be 1 hour in advance of the estimated time of departure.

As you are on holiday, leave yourself ample time for transfers etc. so that your holiday can be relaxed and you can travel without any additional stress. This makes for a good start or end to your tour.

# **LUGGAGE**:

### **General Flight Conditions:**

- Arrival and Departure times at the different lodges can vary and will be communicated with the lodges/agents at least the day before departure.
- On a scheduled seat rate flight routing will be planned per the number of passengers booked and their respective destinations. These are not always direct flights.
- Private charter flights mean that you will be travelling alone in the aircraft for the duration of your tour and your flight times are reasonably flexible throughout. You can discuss the flight times with your pilot as you go along. Please note that pilot accommodation has been booked throughout as it is compulsory for private charter flights but

keep in mind that you may not have the same pilot throughout and your pilot may not stay at the lodges on all nights, if the aircraft needs to be pulled in an emergency or for maintenance.

- Type of aircraft used and luggage restrictions will be determined by the number of passengers booked and the route they travel. Below is an indication.
- Luggage Detail:

Scheduled Seat Rate Flights:

- STRICTLY not more than 20kg in small soft bags only.

Inclusive of hand luggage per person.

Provided that the pax all have an average weight of 80kg each.

Private Charter Flights:

- 2 Pax: STRICTLY not more than 25kg in small soft bags only.

Inclusive of hand luggage per person.

Provided that the pax all have an average weight of 80kg each.

- 3 Pax: STRICTLY not more than 15kg in small soft bags only.

Inclusive of hand luggage per person.

Provided that the pax all have an average weight of 80kg each.

- 4 Pax: STRICTLY not more than 10kg in small soft bags only.

Inclusive of hand luggage per person.

Provided that the pax all have an average weight of 80kg each.

- Flights only operate during daylight hours. All flights take place between sunrise & sunset.
- Fuel is a major component of the cost of these services. As such we will be unable to honor these rates should the fuel price increase substantially. Should this happen we will adjust our rates and update you.
- Should the Namibian currency weaken substantially against the US\$ aircraft companies reserve the right to adjust their rates. You will be advised accordingly.
- Flight companies only fly in fair weather. Whilst every effort will be made to get you to your destination at the agreed time, flight companies will not jeopardize your safety. We are blessed with 300 days of sunshine per year in Namibia. Rarely does weather either delay, or at worse force us to cancel a flight. Should either of these scenarios occur, you will be advised immediately. Costs incurred due to or caused by these diversions/cancellations e.g. Extra accommodation, transfers, meals, missed flights, will be for the clients' account. Should the flight company have incurred any costs, we will charge full cancellation fees or only refund partially. Weather is an act of God and not at the behest of the flight company.

The crew will check en-route weather and weather at the destination carefully before embarking on the flight, but these conditions change very rapidly in Namibia.

- Flight companies can only operate into & out of airfields which are serviceable. Airfields are not owned, operated or maintained by the flight companies. This places the control over, as well as the condition of these airfields beyond the flight company's control. The flight companies will not jeopardize the safety or its operations by flying into unsafe airfields. The flight companies will be obliged to cancel a flight at short notice if it is discovered that the destination airfield is unsafe to operate into. Every effort will be sought to find an alternate airfield to fly into. However, this might not always be possible & as such the flight company may not be held liable for any inconvenience or additional costs in this regard.
- The aircraft company reserves the right to load the aircraft & seat the passengers in an arrangement of its choosing to comply with safety considerations.
- If for any reason clients missed their international connecting flights and they are delayed or not arriving on the time as originally planned (short notice cancellations / changes) we will charge full cancellation fees.
- Please inform us of passengers with a medical condition e.g. respiratory problems, diabetes, heart conditions that might require special attention and/or medication. We also need to be informed of female passengers that are

pregnant at the time of travel. Namibian Law requires a medical certificate for passengers that are past their 2nd trimester of pregnancy. Most flights are done in non-pressurized small aircraft. We would require the medical certificate to state that passengers are cleared to fly in these types of aircraft.

NB: Please inform us of passenger weights (in kilograms) soonest to determine final luggage allowances on charter flights

## WHAT TO PACK:

Some tips on what to pack:

- \* A good quality pair of sunglasses
- \* Comfortable walking shoes (closed shoes)
- \* Swimming costume
- \* Wind breaker / anorak / parka for cold evenings
- \* Camera with extra battery and extra card
- \* Binoculars
- \* A good flashlight
- \* Basic medical kit

# **Terms and Conditions**

# Motema Tours and Safaris Terms and Conditions Terms and Conditions

# Travel agreement/contract

This travel agreement is between the client and Motema Tours and Safaris. In terms of this travel agreement a booking is defined as a reservation which is done by the client or the client's travel agency. The client is defined as the person who accepts the booking on behalf of himself.

Travel agency is defined as any agency that places or accepts a booking for any person or group of persons or company with Motema Tours and Safaris.

## **Deposits and Payment**

We only confirm a Booking or a quote upon receipt of a non-refundable deposit of 40% of total tour charges, the balance being due and payable 60 days prior to departure date. In the event of bookings being effected less than 60 days before departure the full amount charged will forthwith be payable.

### Cancellation

Cancellation must be made in writing. Upon receipt of the written notification, Motema Tours and Safaris will confirm receipt thereof and this date will determine the following charges. This applies to Tour Guides as well.

- Up to 60 days prior to departure: Credit Note allocated and can be transferred.
- Less than 60 days to departure: 100% of total cost forfeited/lost

It is mandatory for the client to be in possession of a cancellation insurance policy. Please note that if the reason for cancellation falls within the terms of any holiday insurance policy, which the client must hold, then any such charges would normally be refunded to the client by the insurance company, subject to the terms of the insurance.

### **Passport and visas**

Travel agencies and clients must ensure that passports and visas are valid for the countries visited. Motema Tours and Safaris cannot be held liable or responsible should a passenger be refused entry into any country for any reason.

# **Changes and delays**

By the company: The company shall reserve the right to change any tour due to unforeseen circumstances (e.g. airlines not running on schedule, road conditions, weather, mechanical breakdown, accidents and political instability) beyond the control of Motema Tours and Safaris. The company will try to provide adequate alternatives, but will accept no liability.

By the client: In case the client changes the itinerary on his own request, the company shall try to accommodate the client, but may charge cancellation fees. This is subject to a new quotation, which will be given by the client in writing.

## **Authority on Tour**

At all times the decision of the tour guide will be final on all matters likely to endanger the safety and wellbeing of the group. The client must at all times strictly comply with the laws, customs and foreign exchange regulations of all countries visited. Should the client be detected in any contravention of the law, custom or exchange regulations, or should the client be a nuisance to the group, the guide may order the client to leave the tour without the right of refund.

### **Accidents**

While every precaution is taken to ensure the safety of all persons participating on the tour, the client his/hers,

heirs, dependents, agents, executors or their assignees, hereby irrevocably waive any rights they may have to claim, any form of compensation for any damages which the client may suffer due to injury or death whilst on, or at any time after the tour, from Motema Tours and Safaris. Under no circumstances will Motema Tours and Safaris be responsible for the death or injury or loss, which might occur to such persons sustained from any case whatsoever. The client hereby indemnifies and holds Motema Tours and Safaris harmless against any and all claims whatsoever the nature.

### Health

It is the client's obligation to ensure that he is medically fit and able to embark on the tour. We recommend the vaccination against Hepatitis before travelling. Anti-malaria precautions should be commenced prior to departure and clients should bring insect repellents on tour.

# **Photography**

Motema Tours and Safaris reserves the right without giving further notice, to make use of any photographs or films produced during any of their tours for general publicity purposes without payment or permission.

### Insurance

It is a condition of travel with Motema Tours and Safaris that all guests must have insurance for medical expenses, baggage loss, cancellation/curtailment, default and personal accident.

# Liability/Responsibility

The client should get him/herself acquainted with customary practices. Motema Tours and Safaris as well as cooperating agents do act in the capacity of agents for the clients in all matters and will under no circumstances whatsoever be responsible and be exempt from any liability for accidents, injury, delay, loss or damage to property or any other loss or damage from whatever it may arise. All tours are subject to the conditions of the concerned airlines, hotels, restaurants and all other contractors involved.

This information can be found on the website www.motema-safaris.com as well as the FAQS. You are strongly advised to go through it.

THANK YOU FOR COLLABORATING WITH